

COACH AND PARENT

WHEN & WHERE

- 1. Do not approach a coach directly after training or during training. Emotions can be at their highest at this point and can sometimes lead to a volatile situation.**
- 2. Observe a cooling off period of at least 24 hours. Arrangements can be then made for a meeting to take place to discuss any issues. You will be provided by the Squad Manager with an e-mail address so that arrangements can be made.**
- 3. Follow the chain of command. (Coach, Assistant Head Coach, Head Coach).**
- 4. Always address the coach personally and respectfully when issues arise.**
- 5. Do not discuss concerns/issues with other parents. Take any issue to the appropriate coach.**
- 6. Do not put the swimmer in the middle of a situation by complaining about the coach in front of the swimmer.**
- 7. Do not issue instructions to a swimmer during training or at competition. Parents are generally not coaches and it can be confusing to the swimmer to hear differing instructions from their coach.**
- 8. If any issue cannot be resolved, appropriate input will be made by the relevant Trustee.**